

# FUEL

## Southern Company Gas

J.P. Salman  
Director, Internal Communications



# Leading the way

From the CEO



## Welcome to FUEL

FUEL · Oct 21, 2019

Kim shares her thoughts on this new, industry and company-leading communications platform and how it exemplifies each phase of our Fuel for Life vision to Deliver, Enrich and Invest.

96

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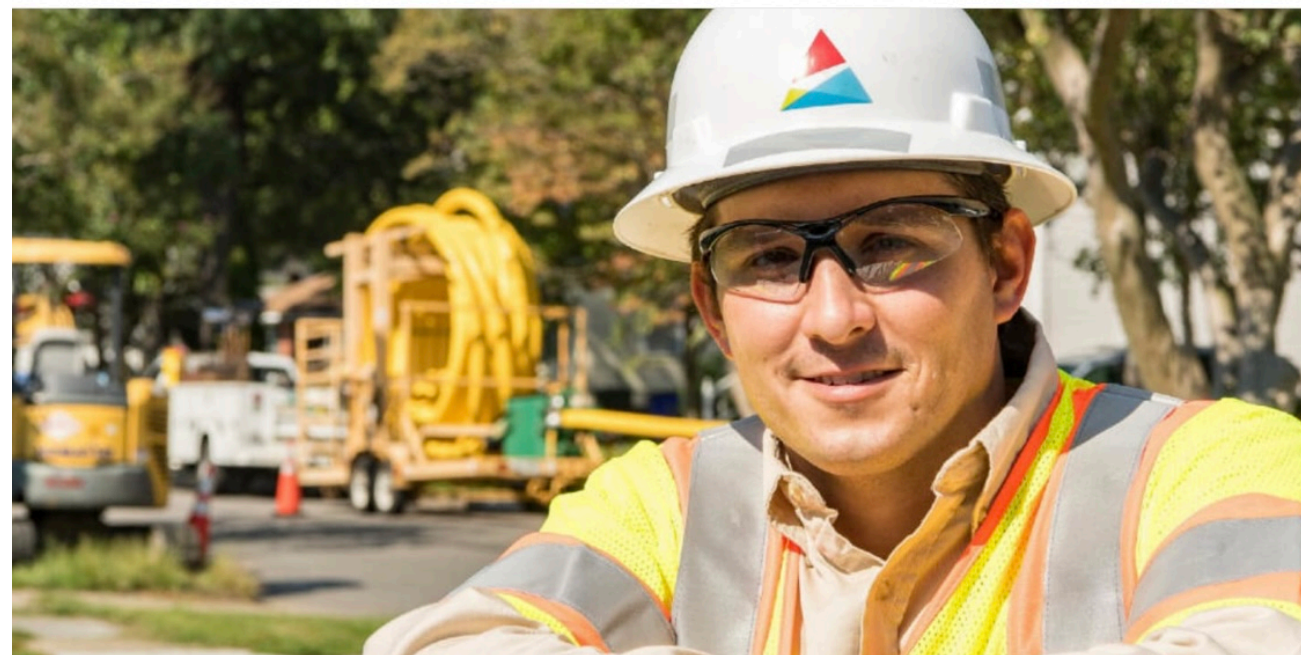




# **Navigating a Global Pandemic**

# Keeping frontline employees safe

Important Announcement



## Southern Company Gas response to the coronavirus (COVID-19)

FUEL · Mar 15, 2020

Southern Company Gas response to the coronavirus (COVID-19) As part of our regular emergency preparedness protocol, Southern Company Gas and its local distribution companies Atlanta Gas Light,...

[more](#)

37 likes, 1 comment, share, bookmark, and more options



Our duty to serve:  
As providers of a critical service, we have a duty to continue providing service to our customers. They depend on us for the natural gas that provides a standard of living we would all want for our own families and loved ones. Now more than ever, with many of our customers facing economic challenges, we must meet their expectations of reliability.

[less](#)

FUEL · Mar 30, 2020

14 likes, 1 comment, bookmark, and more options



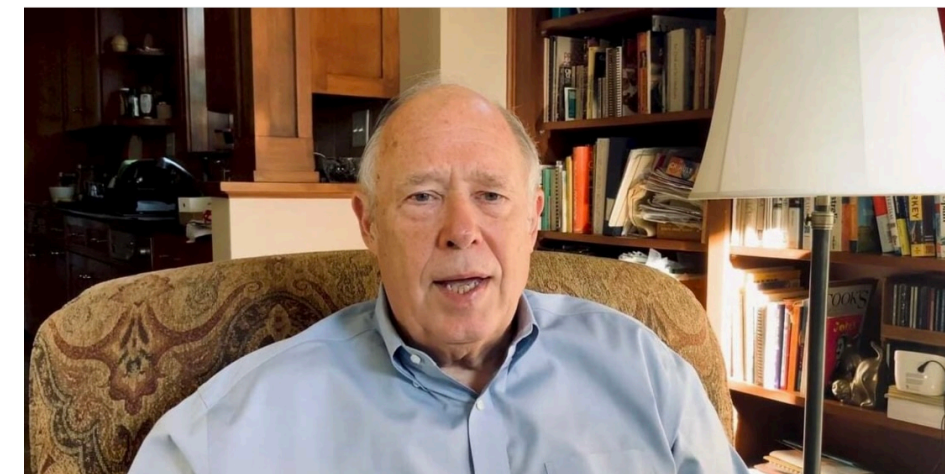
## VNG employees offer helpful tips to maintain social distancing

FUEL · Apr 3, 2020

VNG operations mechanics, Vaughn Eaton and Charles Daraio, offer up some helpful tips on how to maintain the CDC recommended 6 feet for social distancing. Stay safe, everyone!

32 likes, 10 comments, bookmark, and more options

[Learn More](#)

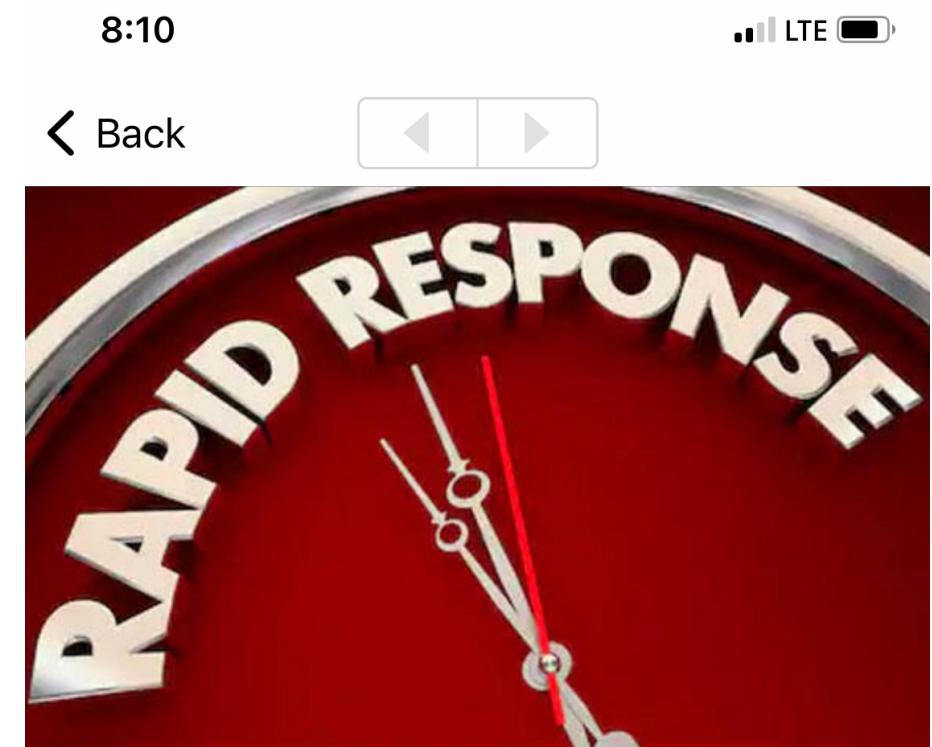


## COVID-19 Update from Dr. Ned Hook

FUEL · Apr 2, 2020

Watch as Dr. Ned Hook, infectious disease specialist from UAB, gives an update on COVID-19 and the steps we've taken to protect employees

27 likes, 1 comment, bookmark, and more options



## Rapid Response Team created to assist employees

FUEL FUEL  
Thursday, March 26, 2020

Southern Company Gas has created and implemented a Rapid Response Team to provide immediate assistance and direction for suspected or confirmed COVID-19 cases

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# Making connections

[Click to watch Kim's message](#)



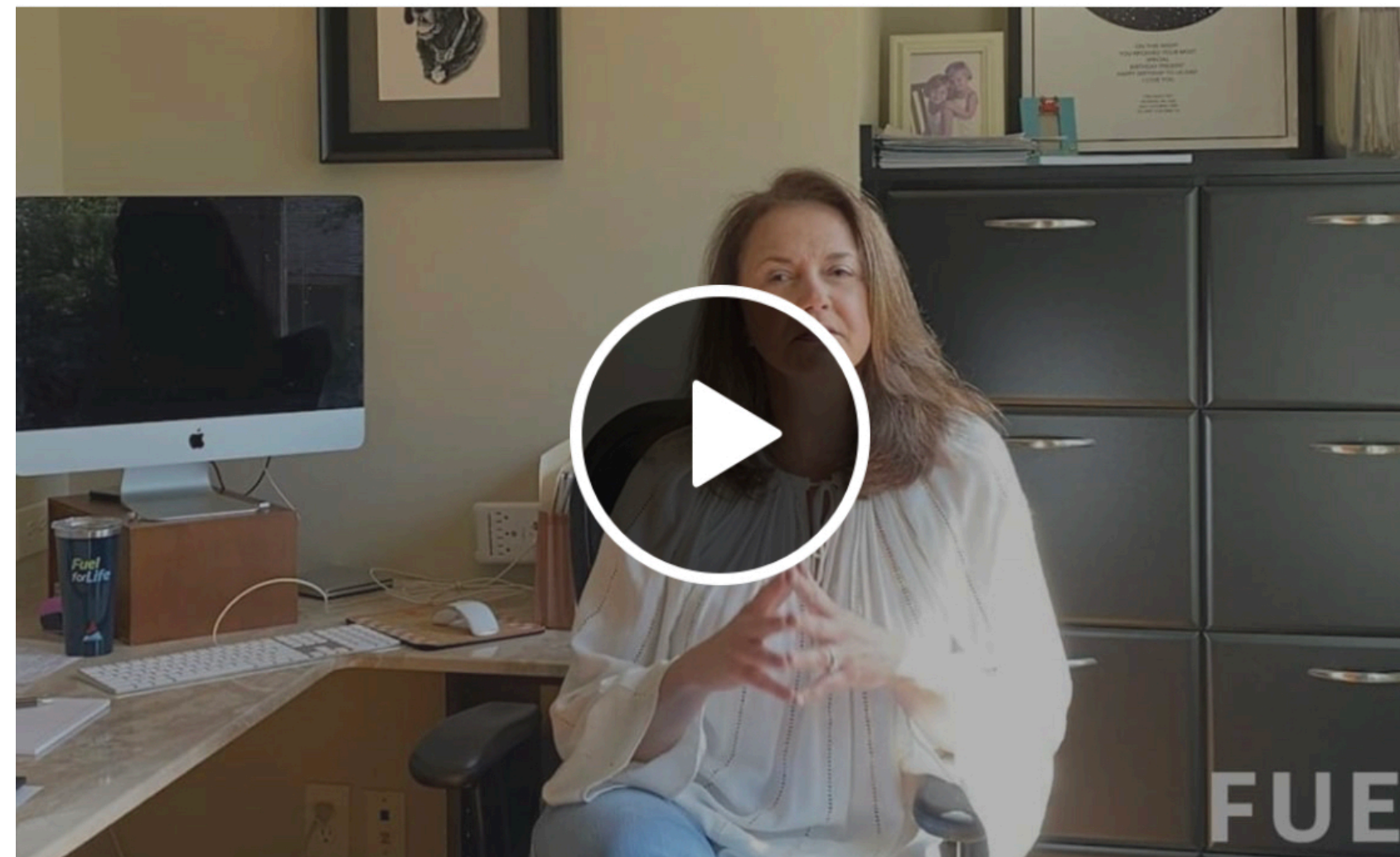
CEO Kim Greene shares a brief message to employees from her new teleworking environment

FUEL · Mar 18, 2020

❤️ 228 💬 35



[From the CEO](#)

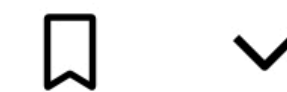


Business update from Kim

FUEL · Apr 15, 2020

CEO Kim Greene provides a brief company update from her home office in Atlanta.

❤️ 106 💬 10







# Voice of Leadership

FUEL TV



## Voice of Leadership: Robert Duvall

FUEL · Apr 15, 2020

WATCH: Robert Duvall discusses the role of Safety throughout the COVID-19 pandemic

96 11

Behind the scenes: Customer Experience



## Contact center agents having no disruption in serving customers during COVID-19

FUEL · Apr 27, 2020

WATCH: Vice President of Customer Experience Louise Scott and CSRs share how they prepared for and are continuing to serve customers in response to this current health crisis.

123 48

FUEL TV



## Introducing: Voice of Leadership

FUEL · Apr 8, 2020

In our newest FUEL TV program, Voice of Leadership, COO Jay Sutton talks about the company's response to the COVID-19 pandemic.

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**One Year Later ...**



**Future State**